



## Service Costs

Reprint	R685 + Courier
Submissions Only 3-5 Working Days	R685 per certificate
Unabridged Birth Certificates	R1750 per certificate
Vault Certificates	R1750 per certificate
Unabridged Marriage Certificates	R1750 per certificate B130
Abridged Documents 3-5 Working Days from date of submission	R950 per certificate
Expediting of Documents	R1750 per certificate
SA Passport / ID Applications (online)	R895 per person
Que Service – Randburg, Cape Town & Durban DHA	R895
Apostille of documents for the first page, R250 per page thereafter 10 Working days	R950
Passport Expediting 5-10 working days	Local - R2500 International - R5500
Mandatory Courier Fee	R265
Non-Impediment Letter	R1750

COVID-19 Timeliness:  
Please note – Submissions can take between 7-14 working days. We unfortunately cannot guarantee a time frame for Unabridged marriage and birth certificates, due to Home Affairs experiencing delays from the lock down pandemic. We will always try our best to update our clients the best we can and notify them, when their documents are ready.

### DISCLAIMER

The Government department involved in the processing of your application has full control over the time frames involved in finalizing your respective applications. The timeframes indicated to you by our consultants and on our website are guidelines. Ask Chris cannot be held liable and a refund will not be provided if a case steps over the estimated time frames or if the application for a document through a third-party prolongs the submission process in any way.



## Terms of Service

In order to do your applications, we require the following plus the proof of payment to fulfil the service.

- We collect and deliver the final certificates once it is ready at Home Affairs via courier.
  - The unabridged documents normally takes 8-12 weeks, Vault documents takes much longer to which I cannot give a timeline. Currently, we are working on approximately 6 weeks.
  - There are times where the records are lost and we may require additional documentation for DHA to repopulate the records.
  - For expedition, you will need to collect the document at the Home Affairs you applied at (if any) and you will collect at the place of application.
  - For Marriage Certificates we require a copy of the marriage register, we can try our best to assist by contacting the church / minister – you will need to provide details of where you were married, minister etc.
- For UMC applications without a bi30, we cannot commit to a timeline and no guarantee. Unabridged Marriage certificates are taking longer than expected and we are unable to commit to a timeline.
- All fees are payable upfront.
  - Should Ask Chris not be able to obtain the document, which may be out of our control, a refund will be due less the admin fees of the service provider.
  - Ask Chris makes use of 3rd party services and to our knowledge, all activities to assist in the services, are legal and we will not be held responsible for any illegal actions that may or may not take place
  - Please allow 3-5 working days to submit applications.
  - Only for clients in the main cities where certain banks / branches offer this service
  - Que service only in Randburg currently
  - Only for South Africans born in South Africa

### DISCLAIMER

The Government department involved in the processing of your application has full control over the time frames involved in finalizing your respective applications. The timeframes indicated to you by our consultants and on our website are guidelines. Ask Chris cannot be held liable and a refund will not be provided if a case steps over the estimated time frames or if the application for a document through a third-party prolongs the submission process in any way.